

At *Optimum Foot and Ankle Centers*, we recognize that the COVID-19 virus has required all of us to be more mindful as we go through our regular activities, and our patient's health is our primary concern. *Our office will remain open for new and returning patients. Effective April 8, 2020 our temporary hours will be Monday, Tuesday, and Thursday from 9am - 5pm.*

We are monitoring the situation daily and following the latest guidance from the CDC and WHO on hygiene and cleaning which is normal business practices for us.

However, in response to the recent pandemic we at OFAC are taking additional precautions. Our company's health and safety measures are designed to address a broad spectrum of viruses, including COVID-19, and they cover everything from proper hand washing hygiene, personal protective equipment and cleaning product specifications to patient room and common area cleaning procedures. While we are still using the same hospital level sterilization products and techniques, we have added additional sterilization procedures in our common areas, and we are spacing patient appointments so that there are no more than 1-2 patients in the office at a time.

We care about your safety so we are implementing additional precautions effective 4/8/2020.:

- 1. TO PREVENT THE POTENTIAL SPREAD OF THE VIRUS WE ARE ASKING ALL PATIENTS TO **WEAR A MASK OR FACE COVERING** PRIOR TO ENTERING THE CLINIC.
- 2. ONLY PATIENTS WHO ARE BEING TREATED BY THE PHYSICIAN MAY ENTER THE BUILDING UNLESS THEY HAVE A DIRECT CAREGIVER.
- 3. WE WILL ASK THAT YOU **SANITIZE OR WASH YOUR HANDS** ONCE ENTERING THE CLINIC AND BEFORE EXITING THE CLINIC.

***We do urge our patients who exhibit any symptoms such as fever or cough to remain home.
We can discuss and recommend any additional or changes to your treatment protocol via phone or email to existing patients using Telemedicine once authorized.

*If you have questions regarding OFAC's precautions please contact the office at 470-207-0700.

We will continue to monitor this rapidly evolving situation and adhere to CDC and government guidelines as recommended.. Please view the current CDC recommendations regarding the virus and share facts not fear.

https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/share-facts.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fabout%2Fshare-facts.html

Thank you for trusting us for all your foot and ankle needs!

Sincerely, Optimum Foot and Ankle Centers, LLC 2300 West Park Place Blvd, Ste 122 Stone Mountain, GA 30087 Updated 4/8/2020